

# No Surprises Act: Good Faith Estimate

You have the right to receive a “Good Faith Estimate” explaining how much your care will cost. Under the law, providers are required to give patients who do not have health insurance, or choose not to use their health care coverage, an estimate of their bill for services before the services are provided, if requested.

## **What is a Good Faith Estimate?**

- Healthcare providers are required to provide an estimate of medical costs for patients who are uninsured or not using insurance.

## **Receiving your Good Faith Estimate:**

- You are entitled to receive a Good Faith Estimate for non-emergency services upon request or when scheduling.
- The estimate may be provided orally, if you request a Good Faith Estimate in a method other than paper or electronically.
- If you schedule at least 3 business days in advance, expect an estimate within 1 business day.
- If you schedule at least 10 business days in advance, expect an estimate within 3 business days.

## **Understanding and disputing your bill:**

- Keeping a copy of your Good Faith Estimate is advised.
- You can dispute a bill that is at least \$400 more than the estimate for a listed provider or facility.
- Disputes must be started within 120 days of receiving your bill.
- Information on disputing a bill is available on the CMS website or by contacting the Centers for Medicare & Medicaid Services No Surprises Help Desk at the number listed below.

For questions or more information about your right to a Good Faith Estimate, Scan Below, email [federalPPDRQuestions@cms.hhs.gov](mailto:federalPPDRQuestions@cms.hhs.gov), or call 1-800-985-3059

